



# PAYMENT SERVICE PROVIDERS

This Document on Payment Service Providers is effective from August, 2023 and shall remain effective until a more recent version is released. B2B Prime Services EU Limited reserves the right to amend or supplement this Document at any time. This Document does not replace our Investment Services Agreement (Terms and Conditions of Trading) which we ask that you read carefully before you enter into any trading. The prevailing version of this Document is always available on our website [www.b2prime.com](http://www.b2prime.com).

## 1. ABOUT B2B PRIME SERVICES EU LIMITED, THE BRAND AND OUR DOMAIN

We are B2B Prime Services EU Limited (“**B2Prime**”, “**Company**”, “**we**” or “**us**”). We are the legal entity offering the investment services to you. We are at all times the legal entity responsible to you under the Investment Services Agreement which sets out the Terms and Conditions of your trading with us.

B2B Prime Services EU Limited is a regulated investment services firm, authorized by the Cyprus Securities and Exchange Commission (“CySEC”) under license number 370/18. B2B Prime Services EU Limited is located at Georgiou Kaningos 1, Pamelva Court, 1<sup>st</sup> Floor, Office 104, 3105, Limassol, Cyprus. Our telephone number is +357 25 582 192 or contact us by sending an email to [info@b2prime.com](mailto:info@b2prime.com).

**B2PRIME** is a global brand and trademark owned by B2B Prime Services EU Limited and has the sole and exclusive use of the domain [www.b2prime.com](http://www.b2prime.com).

## 2. TREATING CUSTOMERS FAIRLY

Treating customers fairly is central to our corporate culture and ethos.

We have a duty to act honestly, fairly, professionally and in the best interest of our clients when dealing with them. We implemented a Code of Conduct and a set of policies and procedures that aim to ensure we perform to the highest level of professional standard at all times.

## 3. APPLICABLE LAW AND REGULATIONS

This document is issued pursuant to, and in compliance with the requirements of Circular C034 (previously CI144-2014-34 issued on December 12, 2014) regarding the maintenance of Merchant Accounts with Payment Service Providers for the Clearing/Settlement of Payment Transactions issued by the CySEC on December 18th, 2014. When engaging with payment service providers, in accordance with circular C034 we ensure that:

### **Maintaining a merchant account for the clearing/settlement of payment transactions**

Merchant accounts held by the Company are not, under any circumstances, used by any of our connected persons, or third persons, and/or the clients of such persons, for the clearing/settlement of their payment transactions as this does not comply with the aforementioned provisions of the legislation. Merchant accounts are used only and exclusively by the Company.

### **Selection of payment service providers**

We maintain merchant accounts only with payment service providers which are licensed/regulated by a competent authority of a Member State or of a third country, which it is considered that it imposes equivalent arrangements to those of the European Union and in particular, to those of the European Directives 2005/06/EC and 2007/64/EC.

#### 4. PAYMENT SERVICE PROVIDERS

According to Circular C034, we have an obligation to disclose on an ongoing basis to our clients our payment service providers. B2B prime Services EU Limited cooperates with the following regulated payment service providers:

Provider Name	Provider's Competent Authority / Country
Sepaga E.M.I. Limited	Central Bank of Cyprus ("CBC") / Cyprus
Equals Money PLC	Financial Conduct Authority ("FCA") / United Kingdom
Swissquote	Swiss financial Market Supervisory Authority ("FINMA") / Switzerland
Customers Bank	Federal Reserve Board ("FRB") / United States of America
ECOMMBX LTD	Central Bank of Cyprus ("CBC") / Cyprus
Unlimit	Central Bank of Cyprus ("CBC") / Cyprus